



Public Transport
Information Coordination

Public Transport Information Coordination Group Issue Proforma

<i>Reference number</i>	100
<i>Submitter/Owner</i>	<i>Name: Peter Stoner</i> <i>Organisation: Ito World</i> <i>Email address: peter.stoner@itoworld.com</i>
<i>Title/Short description</i>	<i>Adjust specification for Christmas Eve and New Year's Eve runoffs</i>
<i>Issue description</i>	<p><i>Christmas Eve and New Year's Eve are regarded as extra Bank Holidays in the TXC Profile. The main purpose of this is to ensure that the run-offs on these days are correctly specified.</i></p> <p><i>These days don't operate quite the same as normal bank holidays in that rather than a set bank holiday timetable operating on those days the normal journeys for that day usually operate up until a certain time in the evening.</i></p> <p><i>Unlike most true Bank Holidays the data for Christmas Evena and New Year's Eve has to be updated each year depending on which day of the week they fall. This creates extra work for those maintaining the data and is a potential source of misunderstanding and data errors.</i></p>
<i>Issue manifestation</i>	<p><i>Duplicate journeys operating on Christmas Eve and New Year's Eve because the data has not been updated correctly.</i></p> <p><i>Late submission of data.</i></p> <p><i>Questions concerning how to code the data.</i></p>
<i>Issue severity</i>	<p><i>It is just 2 days a year, but those days are ones where incorrect information can leave passengers stranded.</i></p>
<i>Priority code</i>	[ALLOCATED BY PTIC SECRETARY]



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<i>Response options</i>	<p><i>The requirement for Christmas Eve and New Year's Eve should only be that journeys that will not operate be marked as such. If journeys are not marked they will be assumed to operate as normal for the day of week or dates that have been specified in the normal way.</i></p> <p><i>The implications of such a change are:</i></p> <ul style="list-style-type: none">- <i>Data becomes perpetual and so does not need to be updated each year</i>- <i>Method is easier to understand ie mark all journeys that would not on Christmas Eve and New Year's Eve, whatever the day of the week.</i>- <i>Data validation will need to be adjusted.</i>- <i>If no "non-operation" has been coded in the data it will not be possible to determine whether the data supplier intended this</i>- <i>A data report of all operators who are showing normal service on Christmas Eve and New Year's Eve evenings would enable follow up with those operators.</i>
<i>Response actor</i>	<i>An adjustment to the TXC Profile to be agreed by PTIC and DfT.</i>
<i>Respondent code</i>	[ALLOCATED BY PTIC SECRETARY]
<i>Issue progress</i>	<p><i>A description of possible responses to resolve the issue, together with an overview of the impact of each</i></p> <p><i>If there is an obvious or preferred response, this should be stated</i></p>
<i>Status code</i>	[ALLOCATED BY PTIC SECRETARY]

Completed Proformas should be sent by email to tim.rivett@rtig.org.uk